



Guidelines for Cleaning PCI P2PE Bluefin Terminals

With the rapidly evolving COVID-19 pandemic, Bluefin is continuing to monitor developments and the guidance of public health authorities, including the Centers for Disease Control (CDC) and the World Health Organization (WHO).

In following the CDC and WHO guidelines for keeping high-touch surfaces clean, we wanted to provide some guidelines for cleaning your Bluefin P2PE payment terminal.

Your Bluefin device is equipped with tamper resistant features that can be triggered if the device is mishandled or if the internal components come into contact with liquids or solvents, which would result in the device being unusable.

Please do not clean your device in the following ways:

- Do not pour, spray or coat the device in any liquid disinfectants, sanitizers or cleaning agents
- Do not use harsh chemical cleaners such as bleach, paint thinners or acetones
- Do not vigorously shake or scrub the terminal when handling. Doing so could trigger a tamper alert.

How to clean your device:

- Unplug and / or power off the device
- To clean the device of dirt and debris, use a micro-fiber cloth dampened with mild soap and water. Gently wipe clean the surface of the screen and / or keys.
- To disinfect the device, use isopropyl alcohol of at least 70% applied to a micro-fiber cloth and gently wipe the screen and or keys of the device.
- Once dry, plug the device in and power back on.

We wish you the very best in these unprecedented times and encourage you to contact us with any questions or concerns.

<https://www.bluefin.com/contact/>, 800-675-6583, extension 4