# KB article (Accessing Different Services with Multi-Factor Authentication) KB0013206

**KB article:** [*https://ucf.service-now.com/ucfit?id=kb\_article&sys\_id=8d45fc00877985109e222f49cebb3552*](https://ucf.service-now.com/ucfit?id=kb_article&sys_id=8d45fc00877985109e222f49cebb3552)

###### Using MFA on Enterprise VPN (secure.vpn.ucf.edu)

**Recommendation:** UCF IT recommends using the Duo Mobile App (available from Apple or Google app stores) for the best experience.

Please follow the important instructions listed below to get started.

* Enroll your Mobile device: <https://guide.duo.com/enrollment>
  1. iPhone Device: <https://guide.duo.com/iphone>
  2. Android Device: <https://guide.duo.com/android>

The Duo website (<https://guide.duo.com/>) has additional information that can help you with MFA.

For instructions on how to install the **Cisco AnyConnect Client** please follow the instructions in the knowledge base article.

KB article (KB0010298): [*https://ucf.service-now.com/ucfit?id=kb\_article&sysparm\_article=KB0010298&sys\_kb\_id=ff89f4764f45e200be64f0318110c763&spa=1*](https://ucf.service-now.com/ucfit?id=kb_article&sysparm_article=KB0010298&sys_kb_id=ff89f4764f45e200be64f0318110c763&spa=1)

#### Signing On:

When you sign on to the Enterprise VPN (**secure.vpn.ucf.edu**), you will use the UCF Federated ID page and then be prompted to MFA.

1. Log in to the Enterprise VPN (**secure.vpn.ucf.edu**) and choose your login Group (UCF faculty/staff or UCF students) from the dropdown menu.

Graphical user interface, application

Description automatically generated



1. Sign on using your NID and NID password.

Graphical user interface, website

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1. Choose your authentication method (**Duo Push is recommended**)

**Note:** If you are not already enrolled in **Duo MFA**, please follow the online instructions above to enroll in Duo MFA.

Graphical user interface, website

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1. Confirm your identity (**example of a mobile device’s Duo Push challenge option shown below**)

Graphical user interface, application, website

Description automatically generated

1. Accept **UCF System User Agreement** to be connected to the VPN.

Graphical user interface, text

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