UNIVERSITY OF CENTRAL FLORIDA

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| **Subject:** | Workstation and Mobile Device Security Standards |
| **Standards Number:** | 102 |
| **Effective Date:** | 4/12/2019 |
| **Revised Date:** | 5/25/2021 |
| **Responsible Authority:** | Information Security Office |
| **Pages:** | 9 |

## ACCOUNTABILITY/APPLICABILITY:

These standards apply to all University of Central Florida owned workstations and mobile devices connected to the university network via physical, wireless, or VPN connections. These standards should provide UCF System Administrators an understanding on what security configurations should be applied to university workstations and mobile devices in order to bring them into compliance with UCF security policies as well as state and federal regulatory requirements.

## STANDARDS STATEMENT:

The purpose of this document is to establish minimum-security standards that should be applied to all university workstations and mobile devices in order to maintain the confidentiality, integrity, and availability of university information systems. All security controls should be proportional to the data processed by the system. The following controls are recommended for all systems; however, controls denoted with an 'X' are required.

Any exception to these standards must be accepted by the requester's Department Security Coordinator (DSC) and documented by the Information Security Office in advance.

## STANDARDS:

These categories and standards align with the Center for Internet Security (CIS) Critical Security Controls (CSC) and NIST cybersecurity standards.

Effective implementation of the following standards does not imply a completely secure system.

**Note:** An 'X' indicates a requirement to implement the given security control if the corresponding data type is present on the system.

## Security Control 1: Inventory and Control of Hardware Assets
## (CSC 1)

| # | Name | Security Control | Data Classification | | |
|---|---|---|---|---|---|
| | | | Unrestricted | Restricted | Highly Restricted |
| 1.1 | Asset Inventory | Maintain an accurate inventory of all workstations and mobile devices. Ensure that the asset inventory records the network address, hardware address, machine name, serial number, system owner, department name, and a description for each asset. | X | X | X |
| 1.2 | Equipment Disposal | All university-owned equipment must go through Surplus Property for disposal. | X | X | X |
| 1.3 | Equipment Transfers | All university-owned equipment prior to transferring to another department without going through Surplus must be wiped to prevent data disclosure. | X | X | X |

## Security Control 2: Inventory and Control of Software
## (CSC 2)

| # | Name | Security Control | Data Classification | | |
|---|---|---|---|---|---|
| | | | Unrestricted | Restricted | Highly Restricted |
| 2.1 | Software Inventory | System owners must maintain an up-to-date list of all authorized software that is required for business purposes. | X | X | X |
| 2.2 | Software Patch Management Tools | Deploy automated software update tools in order to ensure that third-party software on all systems is running the latest vendor-supported version. See the University Information Security *Patch Management Standard.* | X | X | X |

## Security Control 3: Vulnerability Management
## (CSC 3)

| # | Name | Security Control | Data Classification | | |
|---|---|---|---|---|---|
| | | | Unrestricted | Restricted | Highly Restricted |
| 3.1 | Automated Vulnerability Scanning | Perform automated vulnerability scanning on each system with remote or local scanners that are configured with elevated rights. | | X | X |
| 3.2 | Dedicated Scanning Accounts | Use a dedicated account for authenticated vulnerability scans. This account should not be used for any other administrative activities. | X | X | X |

## Security Control 4: Identity Access Management
## (CSC 4)

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| # | Name | Security Control | Data Classification | | |
|---|------|------------------|---------------------|---|---|
| | | | Unrestricted | Restricted | Highly Restricted |
| **4.1** | Password Policy | All passwords must adhere to University Information Security Password Standard *501 Password Standards*. | X | X | X |
| **4.2** | User Authentication | Users must authenticate to the NET domain to provide access to systems and applications. | X | X | X |
| **4.3** | Access Controls | Use the principal of least privilege when setting access controls for users and system services. | X | X | X |
| **4.4** | Secure Desktop | Switch to the secure desktop when prompting for elevation. | X | X | X |
| **4.5** | Guest Accounts | Disable guest accounts. | X | X | X |
| **4.6** | Dedicated Administrative Accounts | Dedicated administrative accounts must be used for any elevated activities. This account should only be used for administrative activities and not internet browsing, email, or similar activities. | X | X | X |
| **4.7** | Local Administrative Accounts | Local administrator accounts on workstations and mobile devices should have unique passwords. The passwords should be changed once it is used or every 90 days. Local administrative accounts must not be used in place of a dedicated administrator account. | X | X | X |

## Security Control 5: Secure Configuration for Hardware and Software (CSC 5)

| # | Name | Security Control | Data Classification | | |
|---|------|------------------|---------------------|---|---|
| | | | Unrestricted | Restricted | Highly Restricted |
| **5.1** | Standard Secure Configurations | All systems must be deployed using a standard secure image with a standard pre-secured configuration. Standard configurations must meet the requirements prescribed in this standard or otherwise meet or exceed the Center for Internet Security (CIS) Level 1 System Standards. The standard configurations should be periodically audited/scanned to ensure ongoing compliance. | X | X | X |

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| # | Name | Security Control | Unrestricted | Restricted | Highly Restricted |
|---|------|------------------|--------------|------------|-------------------|
| **5.2** | Patch Management | Regularly deploy software updates to ensure that all systems have the most recent security patches installed. See the University Information Security *Patch Management Standard.* | **X** | **X** | **X** |
| **5.3** | Disk Encryption | Utilize disk encryption software to encrypt hard drives. | **X** | **X** | **X** |
| **5.4** | BIOS/UEFI Password | Set unique administrator passwords to prevent unauthorized users from accessing BIOS or UEFI settings. | **X** | **X** | **X** |
| **5.5** | Inactivity Timeout | Set the system inactivity limit to **15 minutes** or less. Once this limit is reached the system should automatically lock. | **X** | **X** | **X** |
| **5.6** | System Banner | All systems must prompt users with the University Logon Banner. See the University Information Security Standard *107 System Banner Standards.* | **X** | **X** | **X** |

## Security Control 6: Monitoring and Analysis of Audit Logs (CSC 6)

| # | Name | Security Control | Data Classification | | |
|---|------|------------------|---------------------|--|--|
| | | | Unrestricted | Restricted | Highly Restricted |
| **6.1** | Synchronized NTP Sources | To keep system log timestamps consistent, utilize the trusted UCF NTP sources to retrieve time information on a regular basis.<br><br>**NTP Sources:**<br>time.ucf.edu<br>time2.ucf.edu | **X** | **X** | **X** |
| **6.2** | Logged Events | The following event types should be logged:<br><br>• Account Authentications<br>• Account Lockouts<br>• User Account Management<br>• Elevated Privilege Use<br>• Network Connections<br>• Security Policy Changes<br>• Malware Events | **X** | **X** | **X** |
| **6.3** | Enable Detailed Logging | Enable system logging to include the following information:<br>• event type<br>• log source | **X** | **X** | **X** |

| # | Name | Security Control | Unrestricted | Restricted | Highly Restricted |
|---|------|------------------|--------------|------------|-------------------|
| | | • timestamp<br>• user<br>• source and destination IP addresses (if applicable). | | | |
| **6.4** | Log Retention | System administrators should aim to keep logs for as long as required by state and federal regulations.<br><br>If a system's disk storage is full the device should deal with the logs in one of the following ways:<br><br>1. Forward required logs to the University's central Security Information and Event Management (SIEM) tool, overwrite the oldest logs then continue logging. Contact soc@ucf.edu for more details.<br>2. Backup required logs to a remote file share, overwrite the oldest logs then continue logging.<br>3. Backup logs to a remote file share purge local logs then continue logging. | | | **X** |
| **6.5** | Central Log Management | Ensure that appropriate logs are being forwarded to the University's central Security Information and Event Management (SIEM) tool. Contact soc@ucf.edu for more details. | | | **X** |

## Security Control 7: Web Browser Protections (CSC 7)

| # | Name | Security Control | Data Classification | | |
|---|------|------------------|--------------|------------|-------------------|
| | | | **Unrestricted** | **Restricted** | **Highly Restricted** |
| **7.1** | Ensure Use of Only Fully Supported Browsers | Ensure that only vendor-supported web browsers are allowed to execute in the organization, ideally only using the latest version of the browsers provided by the vendor. | **X** | **X** | **X** |

## Security Control 8: Malware Defense (CSC 8)

| # | Name | Security Control | Data Classification | | |
|---|------|------------------|--------------|------------|-------------------|
| | | | **Unrestricted** | **Restricted** | **Highly Restricted** |

| 8.1 | Anti-Malware Software | Anti-malware software should be installed, enabled, and kept up to date. Malware signatures should be updated regularly | X | X | X |
|---|---|---|---|---|---|
| 8.2 | Removable Media Anti-Malware Scanning | Configure devices so that they automatically conduct an anti-malware scan of removable media when inserted or connected. | X | X | X |
| 8.3 | Force Encryption on Removable Media | Administrative departments where Highly Restricted Data is managed, such as Human Resources, Finance & Accounting, etc., must configure their workstations to automatically encrypt a removeable media device when inserted or connected. Workstations that do not store or process Highly Restricted Data such as computers in labs, classrooms, and faculty computers are exempt from this rule. | X | X | X |
| 8.4 | Disable Auto-run on Removeable Media | Configure removeable media devices to not auto-run content when they are inserted or connected. | X | X | X |
| 8.5 | Anti-Malware Logging | Send all malware detection events to the University's System Center Operations Manager (SCOM) tool for analysis and alerting. | X | X | X |

## Security Control 9: Control of Network Ports, Protocols, and Services (CSC 9)

| # | Name | Security Control | Data Classification | | |
|---|---|---|---|---|---|
| | | | Unrestricted | Restricted | Highly Restricted |
| 9.1 | Inventory Network Ports, Services and Protocol Inventory | System owners must maintain an accurate and up to date inventory of any network ports, services, and protocols that are required. | X | X | X |
| 9.2 | Enable Host Firewalls | Enable the host firewall and configure it to default-deny mode that drops all traffic except established sessions and the services and ports that are explicitly allowed. | X | X | X |
| 9.3 | Ensure Only Approved Ports, Protocols and Services Are Running | Ensure that only approved network ports, protocols, and services are running on each system. | X | X | X |
| 9.4 | Disable Unnecessary Wireless Network Capabilities | Disable or remove any unnecessary wireless network capabilities. | X | X | X |

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| # | Name | Security Control | Unrestricted | Restricted | Highly Restricted |
|---|------|-----------------|:---:|:---:|:---:|
| **9.5** | Disable Unsupported Protocols | Disable or remove any unsupported, outdated, or insecure protocols such as but not limited to SMBv1, SNMP, NTLMv1, SSLv1, and SSLv2. | X | X | X |

## Security Control 10: Data Recovery
## (CSC 10)

| # | Name | Security Control | Data Classification | | |
|---|------|-----------------|:---:|:---:|:---:|
| | | | Unrestricted | Restricted | Highly Restricted |
| **10.1** | Regular Back Ups | Ensure that user's documents are regularly backed up to a University approved backup location. | X | X | X |

**DEFINITIONS:**

Audit log:  A record that shows the identifier, date, and time that stored data is accessed.

BIOS:  The Basic Input Output System contains instructions to load the computer's operating system into memory and finish the boot-up process.

Malware: A type of malicious software or unwanted program designed to infect computer systems, sometimes causing damage to the infected systems, or stealing information (e.g., computer virus, spyware, etc.)

Network time protocol (NTP):  A protocol that allows other servers to download and synchronize to the official network time.

NT LAN Manager (NTLM):  A Microsoft Windows protocol that provides authentication to users.

Principal of Least Privilege:  A concept that states to provide access to only the information and resources that are necessary for its legitimate purpose.

Security information and event management (SIEM):  A security tool that provides real-time monitoring, correlation of events, and notifications.

Server Message Block (SMB):  A Windows service that is used for sharing access to files, printer, serial ports, and other communications between networked systems.

Simple Network Management Protocol (SNMP):  A protocol used for collecting, organizing, and modifying information about managed networked devices.

UEFI:  Unified Extensible Firmware Interface replaces the BIOS in newer computers and provides additional functionality.

Vulnerability: A weakness that can be accidentally triggered or intentionally exploited.

**RELATED DOCUMENTS:**

1. 4-007 *Security of Mobile Computing, Data Storage, and Communication Devices policy*
   a. https://policies.ucf.edu/
2. 4-008 *Data Classification and Protection policy*
   a. https://policies.ucf.edu/
3. 105 *Patch Management Standards*
   a. https://infosec.ucf.edu/policiesandstandards/
4. 107 *System Banner Standards*
   a. https://infosec.ucf.edu/policiesandstandards/
5. 501 *Passwords Standards*
   a. https://infosec.ucf.edu/policiesandstandards/
6. CIS System Benchmarks
   a. https://www.cisecurity.org/cis-benchmarks/
7. NIST Cybersecurity Standards
   a. https://csrc.nist.gov/publications/sp800

**CONTACTS:**

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|---|---|
| Information Security Office<br>https://infosec.ucf.edu<br>infosec@ucf.edu | Security Incident Response Team (SIRT)<br>https://infosec.ucf.edu/incident-response/<br>sirt@ucf.edu |
| Identity Access Management (IAM)<br>https://infosec.ucf.edu/iam<br>iam@ucf.edu | UCF IT Support Center<br>(407) 823-5117<br>https://ucf.service-now.com/ucfit<br>itsupport@ucf.edu |

| Revision Date | Summary of Change |
|---|---|
| 5/31/2019 | • Revised the list of logged events. |
| 12/9/2019 | • **Item 1.3 –** Added new section "Equipment Transfers" |
| 3/1/2021 | • Added Item 8.3 - Force Encryption on Removable Media |
| 5/25/2021 | • Revised the Related Documents section |

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**STANDARDS APPROVAL**
(For use by the Information Security Office)

Standards Number:  *102*

Initiating Office: Information Security Office

Chief Information Security Officer:  *Chris Vakhordjian*

Signature: _____ Date: _____

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